

Policy for Student Welfare

Greene's Welfare Policy recognises that academic study can generate a number of pressures for students and that embarking on a new course of study carries expectations and standards different from those encountered before.

All students should contact their nominated member of staff if they need to discuss particular difficulties being experienced with their studies. Generally this means that full-time students should contact their Personal Tutor; students taking short courses should contact the Tuition Services Co-ordinator; and external examination candidates should contact the Exams Officer who will help to understand the academic difficulty, help think through options, explore strategies that might help the student to cope better, and liaise where appropriate with subject tutors.

When required the relevant member of staff at Greene's will also explain the relevant college policy and procedures relating to protection and welfare. Greene's has a number of procedures in place to support its students and these can be seen in its policies on safeguarding & child protection, anti-bullying, health and safety and in its grievance procedures.

All full-time students are given a copy of the *Handbook for Students* which details practical arrangements on academic, personal and social welfare.